

Notice

2023 default rate tariff and regulated rate tariff Rider C3 compliance filing

Proceeding 30081 Direct Energy Regulated Services

The Alberta Utilities Commission, the independent utilities regulator, will be considering the application for Direct Energy Regulated Services' (DERS) 2023 default rate tariff and regulated rate tariff Rider C3 compliance filing to ensure that the delivery of Alberta's utility service takes place in a manner that is fair, responsible and in the public interest. If you feel you may be affected by this application, you can provide input to the AUC to review before it makes its decision.

DERS has filed an application requesting approval to dispose the Rider C3 over-collected amount of \$264,549 as part of its upcoming 2024 bad debt deferral application, which it expects to file in the summer of 2025. The rider was in place from September 1, 2024, to December 31, 2024, to dispose of the balance in the 2023 bad debt and late payment charge deferral accounts.

Written submissions are due June 12, 2025.

To register your concerns, or your support for the application, please visit the AUC website and log in to the eFiling System to file your submission for Proceeding 30081. For guidance on how to use the eFiling System, please visit www.auc.ab.ca/how-to-use-efiling. Alternatively, please contact us at 310-4AUC (310-4282) in Alberta or info@auc.ab.ca for more information or assistance with filing your submission. If you do not have access to the internet, send your name, address, phone number, organization you are representing, description of your interest in the proceeding, position including information in support of the position and reasons why the AUC should decide in the manner recommended, and whether further process is required. If no written submissions are received, the Commission may make its decision without further notice or process.

To learn more about the application and review process, contact:
Raymond Tran at 403-592-4537 or email your questions to raymond.tran@auc.ab.ca.

The application, and any associated documents being reviewed, are publicly available and can be accessed from the eFiling System on the AUC website: www.auc.ab.ca. Alternatively, you may contact the applicant's representative, Kevin Thompson, at 587-434-4073 or by email at kevin.thompson@directenergy.com for further details about what is being applied for, or for a copy of the application.

Privacy

To support an open and transparent process, information you send to the AUC will be publicly available through the AUC's eFiling System. If there is confidential information you would like to file, a request must be made in advance of filing your submission.

Issued on June 4, 2025.

Alberta Utilities Commission