

Disposition: 29934-D01-2025

July 4, 2025

Nicole Black
Direct Energy Marketing Limited
2500, 530-8th Ave SW
Calgary, Alberta, T2P 3S8

Dear Nicole Black:

The Alberta Utilities Commission has issued a closure letter disposition for the following application(s) in proceeding 29934:

Application	Application category	Application type	Registration date
29934-A001	Complaints	Complaints and appeals	March 18, 2025
29934-A002	Complaints	Complaints and appeals	March 18, 2025

Reason for closure or withdrawal:

Direct Energy has withdrawn the complaint

The Alberta Utilities Commission confirms the closure or withdrawal of your application(s) on July 4, 2025.

Should you require assistance, please contact me at your convenience.

Yours truly,

Victoria Wang
Phone: 403-592-4459
Email: victoria.wang@auc.ab.ca