

# Notice

September 26, 2025

## 2025-2027 water general rate application

**Proceeding 30165**  
**Langdon Waterworks Ltd.**

Langdon Waterworks Ltd. (LWW) filed an application with the Alberta Utilities Commission for approval of final water rates, revenue requirements, and terms and conditions of service for the period of January 1, 2025, to December 31, 2027. Included in the application is a request for approval of interim rates effective August 1, 2025. The application, and any associated documents, are publicly available and can be accessed from the eFiling System on the AUC website: [www.auc.ab.ca](http://www.auc.ab.ca). Alternatively, you may contact the applicant's representative, Ben Whyte, at 403-462-7011, or by email at [ben@whyteanalysts.ca](mailto:ben@whyteanalysts.ca), for further details about what is being applied for, or for a copy of the application.

This application affects residential customers in Langdon, Alberta. In this application, LWW is requesting final residential rates as follows:

Residential customers:

Charge type	2025	2026	2027
Fixed monthly charge	\$45	\$45	\$50
Variable usage charge	\$1.50 per cubic metre (m <sup>3</sup> )	\$1.65/m <sup>3</sup>	\$1.65/m <sup>3</sup>

### Public information session

The AUC will be hosting a virtual public information session and will issue a separate invitation with registration details for the webinar.

- Date and time: Thursday, October 9, 2025, from 7 p.m. to 8:30 p.m.

The AUC will discuss how the regulatory process works for approving rates and how to participate in the proceeding. Customers who have objections or concerns should follow the regulatory process and file timely submissions on the record of the proceeding.

As the independent utilities' regulator, the Commission will consider whether granting the relief requested in the application is fair, reasonable and in the public interest.

If you believe you may be affected by this application, you can seek to participate in the proceeding by filing a statement of intent to participate (SIP). See last page for instructions.

**SIPs are due October 10, 2025.**

To file your SIP, please visit the [AUC website](#) and log in to the eFiling System. Your SIP should include:

- A description of your interest, or the interests you represent, in the proceeding.
- A description of the issues you have identified with the application and your position on those issues.
- The process steps (such as information requests, intervener evidence, argument, etc.) that you believe are required to address the application and supporting reasons for why those process steps are required in this case.

After your SIP has been filed, the Commission will provide an additional opportunity for customers to provide their concerns and evidence if required.

For guidance on how to use the eFiling System, please visit [www.auc.ab.ca/how-to-use-efiling](http://www.auc.ab.ca/how-to-use-efiling). Alternatively, please contact us at 310-4AUC (310-4282) in Alberta or [info@auc.ab.ca](mailto:info@auc.ab.ca) for more information or assistance with filing your submission. The Commission encourages persons who are interested in participating to review [Rule 011: Rate Application Process for Water Utilities](#) to familiarize themselves with the AUC's process and requirements.

If no submissions are received or if the Commission otherwise determines that no person has demonstrated that its decision may directly and adversely impact that person's rights, the Commission may make its decision without further notice or process.

To learn more about the application and review process, contact:  
Erica Davis at 403-592-4407 or email your questions to [erica.davis@auc.ab.ca](mailto:erica.davis@auc.ab.ca).

**Privacy**

To support an open and transparent process, information you send to the AUC will be publicly available through the AUC's eFiling System. If there is confidential information you would like to file, a request for confidential treatment must be made in advance of filing your submission.

Alberta Utilities Commission

## How to participate in the AUC review of Langdon Waterworks' Water General Rate Application

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### *About the AUC and this session:*

- The Alberta Utilities Commission (AUC) is Alberta's independent utilities regulator. We are responsible for ensuring that investor-owned natural gas, electric, and water utilities provide safe and reliable service at just and reasonable rates. Our decisions are made in the public interest through fair, evidence-based regulatory processes.
- For water utilities, the AUC oversees rate applications from investor-owned providers, especially those serving small customer bases. This includes reviewing proposed rate structures and service terms, and ensuring compliance with Rule 011, which promotes an efficient and cost-effective review process.

### *What you need to do:*

1. Create an account
  - Visit [www.auc.ab.ca](http://www.auc.ab.ca) and click on the [eFiling System](#).
  - Create a new account to access the proceeding.
2. Register to participate
  - Enter "**Proceeding 30165**" in the "Go to..." section.
  - Click **Registered Parties** → **Register to Participate**.
  - Fill out the form with:
    - Your name, address, phone number and email address.
    - A description of your interest in the proceeding.
    - Your position (support or concerns).
    - Any issues you want to raise or provide evidence on.

**Please note that the public information session will solely focus on explaining the role of the Commission in approving rates and how members of the public can get involved in that process. The session will not review particulars of the utility's application.**

⇒ *This document is a statement of intent to participate (SIP).*

3. Submit a SIP
  - Deadline: October 10, 2025.
  - You can file as an individual, as part of a group, or on behalf of someone else.
  - Joint submissions from multiple customers are encouraged.
  - After the SIP deadline, there will be an opportunity to provide your concerns in full to the AUC.

### *Key notes*

- **Standing:** You must show that the AUC's decision may directly and adversely affect your rights. A customer of the utility filing the application will typically be accepted as directly and adversely affected.
- **Process:** The review is written and may include information requests, evidence and argument. A decision is typically issued within 60-90 days after the review.
- **Costs:** External consultant or legal costs are not eligible for reimbursement under Rule 011.
- **Privacy:** Submissions become part of the public record unless confidentiality is requested.

### *Need help?*

- Contact the AUC at [info@auc.ab.ca](mailto:info@auc.ab.ca) or 310-4AUC (310-4282).
- For step-by-step guidance visit the "How to Use the eFiling System" webpage: [www.auc.ab.ca/pages/how-to-use-efiling](http://www.auc.ab.ca/pages/how-to-use-efiling)

### **How to sign up for the public information session for additional help**

If the AUC receives sufficient interest a virtual public information session will go forward. This session will focus on explaining the AUC's role in reviewing rate applications and how members of the public can participate in the process.

**Sign up** [here](#).

### **Register to attend**

- Fill out the registration form with your name and email address.
- Upon registration, you will automatically receive a calendar invite with session details.
- You can manage your registration at any time, including cancelling if needed.  
Cancellations are recorded for the organizer.

### **Session access**

- Prior to the session, you will receive reminder emails.
- If enabled, custom emails may include additional information or updates.

### **During the session**

- You may participate in Q&A.
- Microphone and camera access will be controlled by the AUC.