



EPCOR Energy Alberta GP Inc.

Updated 2025 Interim Regulated Rate Tariff Non-Energy Rates

October 24, 2025

Alberta Utilities Commission

Decision 30175-D01-2025

EPCOR Energy Alberta GP Inc.

Updated 2025 Interim Regulated Rate Tariff Non-Energy Rates

Proceeding 30175

October 24, 2025

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The Commission may, no later than 60 days from the date of this decision and without notice, correct typographical, spelling and calculation errors and other similar types of errors and post the corrected decision on its website.

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1 Decision summary

1. In this decision, the Alberta Utilities Commission approves EPCOR Energy Alberta GP Inc.'s (EEA) updated 2025 interim regulated rate tariff (RRT) non-energy rates, effective November 1, 2025.

2 Background

2. On July 17, 2025, EEA applied to the Commission requesting approval of its 2025-2027 RRT non-energy rates.¹ The application proposed non-energy rates that would recover EEA's forecasted expenses for administering the RRT. These expenses exclude costs associated with the procurement of energy. EEA also applied for new interim RRT non-energy rates for 2025.² EEA's current 2025 interim RRT non-energy rates are the same as its final 2024 non-energy rates³ and were approved in Decision 29610-D01-2024.⁴

3. In Decision 28457-D02-2024,⁵ the Commission approved a Negotiated Settlement Agreement (NSA) between EEA and interveners, which included a 2023-2024 bad debt deferral account and determined that EEA would be allowed to recover in its next non-energy RRT application any bad debt accumulated in 2023 above \$6.46 million and any bad debt accumulated in 2024 above \$5.92 million.⁶

3 Updated 2025 interim RRT non-energy rates

4. In EEA's application for its 2025-2027 RRT non-energy rates, EEA submitted that it accumulated \$8.52 million in bad debt in 2023 and \$9.30 million in bad debt in 2024.⁷ EEA proposed that a total of \$5.44 million⁸ in bad debt from the 2023-2024 bad debt deferral account be recovered in its 2025 RRT rates.

¹ Exhibit 30175-X0006, EEA 2025-2027 Regulated Rate Tariff Application.

² Exhibit 30175-X0028, 2025 EEA Interim RRT Application.

³ The 2024 final non-energy rates were approved in Decision 29165-D01-2024: EPCOR Energy Alberta GP Inc., 2023-2024 Non-Energy Regulated Rate Tariff Refiling Application, Proceeding 29165, August 22, 2024.

⁴ Decision 29610-D01-2024: EPCOR Energy Alberta GP Inc., Regulated Rate Tariff: 2025 Non-Energy Interim Rates, Proceeding 29610, November 29, 2024.

⁵ Decision 28457-D02-2024: EPCOR Energy Alberta GP Inc., 2023-2024 Non-Energy Regulated Rate Tariff, Proceeding 28457, June 26, 2024.

⁶ Exhibit 30175-X0006, application, PDF page 275, paragraph 868.

⁷ Exhibit 30175-X0006, application, PDF page 276, Table 5.2.3-1.

⁸ The bad debt deferral account balance from 2023 is calculated as \$8.52 million – \$6.46 million = \$2.06 million. The bad debt deferral account balance from 2024 is calculated as \$9.30 million - \$5.92 million = \$3.38 million. The total amount due of \$5.44 million is equal to \$2.06 million plus \$3.38 million.

5. In its application for updated 2025 interim rates, EEA proposed to begin recovering the \$5.44 million balance of its 2023-2024 bad debt deferral account. The proposed interim rates are shown below in Table 1.⁹ The new interim rates would apply to rate of last resort (ROLR) customers in the EPCOR Distribution & Transmission Inc. (EDTI) and FortisAlberta Inc. service territories. The proposed interim rates for each rate class are calculated as the existing 2025 interim rates approved in Decision 29610-D01-2024 plus the \$5.44 million balance of the 2023-2024 bad debt deferral account, allocated across the rate classes according to cost causation.

Table 1. Current and proposed 2025 interim EEA RRT non-energy rates, by service territory

Customer class	Service territory	2025 currently approved interim non-energy rate	2025 proposed interim non-energy rate
		(\$/day/site)	
Residential	EDTI	0.224	0.267
Small commercial	EDTI	0.233	0.404
Lighting	EDTI	0.194	0.215
Residential	Fortis	0.230	0.286
Farm	Fortis	0.194	0.268
Irrigation	Fortis	0.151	0.120
Small commercial	Fortis	0.285	0.313
Oil and gas	Fortis	2.034	0.792
Lighting	Fortis	0.207	0.241

6. EEA argued that the 2023-2024 bad debt deferral account balance should be recovered as soon as possible to support intergenerational equity and to spread the cost out across as many customers as possible.¹⁰ EEA's site counts are currently trending down and are forecast to continue trending down through the remainder of the 2025-2027 test period as customers move from EEA's ROLR service to competitive contracts.¹¹

7. Upon reviewing EEA's application for updated interim rates, the Commission determined that additional information and clarification was required through information requests (IRs), particularly relating to EEA's calculations, the proposed recovery method, and the timing of EEA's request to start collecting the balance of the 2023-2024 bad debt deferral account. In its IR responses, EEA clarified the calculations and asserted that the proposed recovery method and timeline are reasonable because "extending the collection to a longer period beyond 2026 would result in the smaller remaining customer base in those future years paying a share of the deferred 2023-2024 bad debt costs," and because the proposed method limits rate impacts and supports intergenerational equity.¹² EEA noted that the average monthly electricity bill for a residential customer in the EDTI service area is \$149.75 and the increase in the interim rate would increase a customer's bill by \$1.71 per month, or 1.15 per cent.¹³ EEA further explained that it did not apply earlier to begin recovering the balance of the 2023-2024 bad debt deferral account because EEA has historically recovered bad debt from a test period, such as 2023 and 2024, in the following test period and because the Commission approved EEA's proposal to include the

⁹ Exhibit 30175-X0028, 2025 EEA Interim RRT Application, PDF page 7, Table 2.0-1.

¹⁰ Exhibit 30175-X0028, 2025 EEA Interim RRT Application, PDF page 8.

¹¹ Exhibit 30175-X0006, application, PDF page 78, paragraph 185.

¹² Exhibit 30175-X0074, EEA-AUC-2025AUG27-001 to 050, PDF page 156.

¹³ Exhibit 30175-X0074, EEA-AUC-2025AUG27-001 to 050, PDF pages 156-157.

2023-2024 bad debt deferral account balance in its next non-energy RRT application in Decision 28457-D02-2024.

8. The Office of the Utilities Consumer Advocate and the Consumers' Coalition of Alberta intervened in this proceeding but did not comment on, nor ask IRs on, EEA's proposed interim rates.

9. On September 4, 2025, EEA filed IR responses¹⁴ in Proceeding 30137¹⁵ which raised additional questions about the process for transferring customers from Encor, EEA's competitive affiliate, to EEA's ROLR service, and EEA's bad debt forecasts and historical actuals in both the updated 2025 interim RRT non-energy application and the 2025-2027 RRT non-energy rates application. Specifically, the Commission was concerned about the treatment of bad debt owed to Encor when a customer is transferred from Encor to EEA's ROLR service for non-payment. The Commission subsequently filed a letter¹⁶ requesting clarification on the record of Proceeding 30175, which EEA responded to on October 10, 2025.¹⁷ EEA explained that when a customer is transferred from Encor to the ROLR service for non-payment, the balance owed to Encor is moved to a new Encor account so that it is not moved with the customer to the ROLR service.

10. The Commission reviewed the entire record in coming to this decision; lack of reference to a matter addressed on the record does not mean that it was not considered.

11. The Commission approves EEA's proposed 2025 interim RRT non-energy rates, effective November 1, 2025. The Commission considers that it is appropriate for EEA to recover the balance of its 2023-2024 bad debt deferral account as soon as possible, in order to limit the burden on customers and to support intergenerational equity.

12. The Commission recognizes that the proposed interim rates represent a nearly 20 per cent and 25 per cent increase to the residential non-energy rates for the EDTI and Fortis service areas, respectively. However, per EEA's submission, the increase in the non-energy rate translates to a much smaller increase of 1.15 per cent on the total monthly electricity bill for the average residential customer in the EDTI service area, as non-energy rates are only one component of several that make up a monthly bill. Furthermore, the Commission finds that spreading out the recovery of the 2023-2024 bad debt deferral account balance in order to reduce the increase to the interim rate is not in the public interest. Due to EEA's shrinking customer base, spreading out the recovery of the 2023-2024 bad debt deferral account balance across a longer time period would result in fewer customers receiving greater shares of the cost.

¹⁴ Exhibit 30137-X0030, EEA-CCA-2025-AUG20-001 to 006 & Supplemental IR 001, PDF pages 49-52.

¹⁵ Proceeding 30137: EEA 2025 RoLR Implementation Cost Recovery Application.

¹⁶ Exhibit 30175-X0101, AUC letter – Request for clarification on IR response in Proceeding 30137.

¹⁷ Exhibit 30175-X0102, EEA Response to AUC Letter on the Request for Clarification on IR Response in Proceeding 30137.

4 **Order**

13. It is hereby ordered that:

- (1) The updated 2025 interim regulated rate tariff non-energy rates for EPCOR Energy Alberta GP Inc., as set out in Table 1 of this decision, are approved, effective November 1, 2025.
- (2) The regulated rate tariff price schedules for EPCOR Energy Alberta GP Inc. as set out in [Appendix 2](#) and [Appendix 3](#) for the EPCOR Distribution & Transmission Inc. and FortisAlberta Inc. service areas, respectively, and attached to this decision, are approved on an interim basis, effective November 1, 2025.

Dated on October 24, 2025.

Alberta Utilities Commission

(original signed by)

Vera Slawinski
Panel Chair

(original signed by)

Vincent Kostaskey
Commission Member

Appendix 1 – Proceeding participants

Name of organization (abbreviation) Company name of counsel or representative
EPCOR Energy Alberta GP Inc. (EEA)
Consumers' Coalition of Alberta (CCA)
Office of the Utilities Consumer Advocate (UCA) Reynolds, Mirth, Richards & Famer LLP Russ Bell & Associates Inc. J. Phillips

Alberta Utilities Commission
Commission panel
V. Slawinski, Panel Chair
V. Kostaskey, Commission Member
Commission staff
P. Anozie (Commission counsel)
A. Hollis
E. Davis
D. Mitchell

Appendix 2 – 2025 interim price schedule for EDTI

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Appendix 2 - 2025
interim price schedule
(consists of 6 pages)

Appendix 3 – 2025 interim price schedule for Fortis

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Appendix 3 - 2025
interim price schedule
(consists of 9 pages)

PROVIDING MORE



EPCOR Energy Alberta GP Inc.

Acting in its capacity as the general partner of EPCOR Energy Alberta Limited Partnership

Price Schedule Applicable to Regulated Rate Tariff Customers within the City of Edmonton

Regulated Rate Tariff – Price Schedule

Residential Service

Applicable:

1. Available to regulated rate customers within the EPCOR Distribution & Transmission Inc. (“EDTI”) service area. Residential service is only available to single-phase service at secondary voltage through a single meter and for normal use by a single and separate household. This rate applies to all residential rate customers who obtain service pursuant to the EDTI Distribution Tariff. Not applicable to any commercial or industrial use.

Price:

Energy Charge	12.01 (cents/kWh)
Administration Charge	\$0.267 (\$/Day/Site)
System Access Service Charge ¹	As per the EDTI Tariff
Distribution Access Service Charge ¹	As per the EDTI Tariff
EDTI Riders ¹	As per the EDTI Tariff
Local Access Fee ¹	As per the EDTI Tariff

Regulations:

2. Service under all EPCOR Energy Alberta GP Inc.’s (“EEA”) Rates, Charges and Riders is subject to the Regulated Rate Tariff Terms and Conditions as approved by the Alberta Utilities Commission.

¹ Shall be the amounts, either actual or estimated, that EPCOR Energy Alberta GP Inc. (“EEA”) is billed by EDTI, for the site, for the applicable billing period.

Regulated Rate Tariff – Price Schedule

Commercial Service

Applicable:

3. Available to each separate electrical service, within the EDTI service area, which is not eligible for residential or lighting service and for which total annual consumption of electric energy is forecast by EDTI to be less than 250 megawatt hours of electric energy at the site with a single or three-phase electric service at secondary voltage. This rate applies to all commercial customers which obtain service pursuant to the EDTI Distribution Tariff.

Price:

Energy Charge	12.01 (cents/kWh)
Administration Charge	\$0.404 (\$/Day/Site)
System Access Service Charge ¹	As per the EDTI Tariff
Distribution Access Service Charge ¹	As per the EDTI Tariff
EDTI Riders ¹	As per the EDTI Tariff
Local Access Fee ¹	As per the EDTI Tariff

Regulations:

4. Service under all EEA's Rates, Charges and Riders is subject to the Regulated Rate Tariff Terms and Conditions as approved by the Alberta Utilities Commission.

¹ Shall be the amounts, either actual or estimated, that EPCOR Energy Alberta GP Inc. ("EEA") is billed by EDTI, for the site, for the applicable billing period.

Regulated Rate Tariff – Price Schedule

Lighting Service

Applicable:

5. Available to existing lighting service customers within the EDTI service area. This price is not available to new services. This rate applies to all lighting service customers who obtain service pursuant to the EDTI Distribution Tariff and whose annual consumption at the site is forecast by EDTI to be less than 250 megawatts of electric energy.

Price:

Energy Charge	12.01 (cents/kWh)
Administration Charge	\$0.215 (\$/Day/Site)
System Access Service Charge ¹	As per the EDTI Tariff
Distribution Access Service Charge ¹	As per the EDTI Tariff
EDTI Riders ¹	As per the EDTI Tariff
Local Access Fee ¹	As per the EDTI Tariff

Regulations:

6. Service under all EEA's Rates, Charges and Riders is subject to the Regulated Rate Tariff Terms and Conditions as approved by the Alberta Utilities Commission.

¹ Shall be the amounts, either actual or estimated, that EPCOR Energy Alberta GP Inc. ("EEA") is billed by EDTI, for the site, for the applicable billing period.

Regulated Rate Tariff – Price Schedule

Miscellaneous Fees & Credits

1. **Expedited Connection Charge**

An Expedited Connection Charge is applied as follows:

- a) Three business days notice is required prior to the service being transferred to the responsibility of the new Customer. Expedited service is available at an additional charge of \$10.00.
- b) Where a service exists but has been physically turned off at the time of application, three business days notice is required. Expedited service is available at an additional fee of \$24.00

2. **Reconnection of Service**

The fee for reconnection of service after cut-off for non-payment of account is \$41.00.

3. **Dishonoured Payment Charge**

Where a customer's payment is not honoured by the customer's bank or financial institution, a charge of \$25 will apply for each such payment received by EEA.

4. **Collection Fee**

Where EEA delivers a "Turn-Off Notice" to a customer due to non-payment of amounts owing, a collection fee of \$15.00 will be applied to the customer's account.

5. **Cost Recovery Charges**

For miscellaneous service request including providing historical data and other record searches, the charge will be based on the estimated cost of providing the service.

6. **Customer Notification Fee**

Where a customer fails to notify EEA that they have taken possession of a site and EEA is required to undertake an investigation to identify the customer, a fee of \$20.00 will be applied to the customer's account.

7. **E-Bill Credit**

This E-Bill Credit will be applied to customers who have elected to be billed electronically. The credit will be applied to the customer's account only where the customer will be charged an Administration Charge for the billing period. The amount of the credit will be prorated based on the number of days in the billing period for which the customer is on electronic billing.



EPCOR Energy Alberta GP Inc.

Acting in its capacity as the general partner of EPCOR Energy Alberta Limited Partnership

Price Schedule Applicable to Regulated Rate Tariff Customers Outside the City of Edmonton

Regulated Rate Tariff – Price Schedule**Residential Service****Applicable:**

1. Available to residential regulated rate customers within the FortisAlberta Inc. (“Fortis”) service area. Residential service is only available to individually metered single family dwelling units that are used for domestic purposes only. This rate applies to all residential rate customers who obtain service pursuant to the Fortis Distribution Tariff. Not applicable to any commercial or industrial use.

Price:

Energy Charge	12.01 (cents/kWh)
Administration Charge	\$0.286 (\$/Day/Site)
System Access Service Charge ¹	As per the Fortis Tariff
Distribution Access Service Charge ¹	As per the Fortis Tariff
Fortis Riders ¹	As per the Fortis Tariff
Local Access Fee ¹	As per the Fortis Tariff

Regulations:

2. Service under all EPCOR Energy Alberta GP Inc.’s (“EEA”) Rates, Charges and Riders is subject to the Regulated Rate Tariff Terms and Conditions as approved by the Alberta Utilities Commission.

¹ Shall be the amounts, either actual or estimated, that EPCOR Energy Alberta GP Inc. (“EEA”) is billed by Fortis, for the site, for the applicable billing period.

Regulated Rate Tariff – Price Schedule**Commercial Service****Applicable:**

3. Available to Customers, within the Fortis service area that are not eligible for any of the other Regulated Rate Tariff Rate Classifications and are served directly by the Fortis Distribution System that are eligible for the Regulated Rate Tariff. This rate applies to all commercial customers who obtain service pursuant to the Fortis Distribution Tariff and whose annual consumption at the site is forecast by Fortis to be less than 250 megawatts of electric energy.

Price:

Energy Charge	12.01 (cents/kWh)
Administration Charge	\$0.313 (\$/Day/Site)
System Access Service Charge ¹	As per the Fortis Tariff
Distribution Access Service Charge ¹	As per the Fortis Tariff
Fortis Riders ¹	As per the Fortis Tariff
Local Access Fee ¹	As per the Fortis Tariff

Regulations:

4. Service under all EEA's Rates, Charges and Riders is subject to the Regulated Rate Tariff Terms and Conditions as approved by the Alberta Utilities Commission.

¹ Shall be the amounts, either actual or estimated, that EPCOR Energy Alberta GP Inc. ("EEA") is billed by Fortis, for the site, for the applicable billing period.

Regulated Rate Tariff – Price Schedule**Lighting Service****Applicable:**

5. Available to lighting services that are within the Fortis service area. This rate applies to all street and yard lighting service customers which obtain service pursuant to the Fortis Distribution Tariff and whose annual consumption at the site is forecast by Fortis to be less than 250 megawatts of electric energy.

Price:

Energy Charge	12.01 (cents/kWh)
Administration Charge	\$0.241 (\$/Day/Site)
System Access Service Charge ¹	As per the Fortis Tariff
Distribution Access Service Charge ¹	As per the Fortis Tariff
Fortis Riders ¹	As per the Fortis Tariff
Local Access Fee ¹	As per the Fortis Tariff

Regulations:

6. Service under all EEA's Rates, Charges and Riders is subject to the Regulated Rate Tariff Terms and Conditions as approved by the Alberta Utilities Commission.

¹ Shall be the amounts, either actual or estimated, that EPCOR Energy Alberta GP Inc. ("EEA") is billed by Fortis, for the site, for the applicable billing period.

Regulated Rate Tariff – Price Schedule**Farm Service****Applicable:**

7. Available to Customers in rural areas within the Fortis service area who are involved in a farming operation. This rate applies to all farm rate classification customers who obtain service pursuant to the Fortis Distribution Tariff.

Price:

Energy Charge	12.01 (cents/kWh)
Administration Charge	\$0.268 (\$/Day/Site)
System Access Service Charge ¹	As per the Fortis Tariff
Distribution Access Service Charge ¹	As per the Fortis Tariff
Fortis Riders ¹	As per the Fortis Tariff
Local Access Fee ¹	As per the Fortis Tariff

Regulations:

8. Service under all EEA's Rates, Charges and Riders is subject to the Regulated Rate Tariff Terms and Conditions as approved by the Alberta Utilities Commission.

¹ Shall be the amounts, either actual or estimated, that EPCOR Energy Alberta GP Inc. ("EEA") is billed by Fortis, for the site, for the applicable billing period.

Regulated Rate Tariff – Price Schedule**Irrigation Service****Applicable:**

9. Available to customers within the Fortis service area who have individually metered motors driving irrigation pumps that operate only in the irrigation season. This rate applies to all irrigation rate classification customers who obtain service pursuant to the Fortis Distribution Tariff.

Price:

Energy Charge	12.01 (cents/kWh)
Administration Charge	\$0.120 (\$/Day/Site)
System Access Service Charge ¹	As per the Fortis Tariff
Distribution Access Service Charge ¹	As per the Fortis Tariff
Fortis Riders ¹	As per the Fortis Tariff
Local Access Fee ¹	As per the Fortis Tariff

Regulations:

10. Service under all EEA's Rates, Charges and Riders is subject to the Regulated Rate Tariff Terms and Conditions as approved by the Alberta Utilities Commission.

¹ Shall be the amounts, either actual or estimated, that EPCOR Energy Alberta GP Inc. ("EEA") is billed by Fortis, for the site, for the applicable billing period.

Regulated Rate Tariff – Price Schedule**Oil and Gas Service****Applicable:**

11. Available to oil and natural gas field metered or unmetered services, within the Fortis service area, that normally require less than 75 kW. These services include pumping and related operations such as rectifiers, cathodic protection, radio transmitters, and water pumping services. This rate applies to all oil and gas service customers who obtain service pursuant to the Fortis Distribution Tariff and whose annual consumption at the site is forecast by Fortis to be less than 250 megawatts of electric energy.

Price:

Energy Charge	12.01 (cents/kWh)
Administration Charge	\$0.792 (\$/Day/Site)
System Access Service Charge ¹	As per the Fortis Tariff
Distribution Access Service Charge ¹	As per the Fortis Tariff
Fortis Riders ¹	As per the Fortis Tariff
Local Access Fee ¹	As per the Fortis Tariff

Regulations:

12. Service under all EEA's Rates, Charges and Riders is subject to the Regulated Rate Tariff Terms and Conditions as approved by the Alberta Utilities Commission.

¹ Shall be the amounts, either actual or estimated, that EPCOR Energy Alberta GP Inc. ("EEA") is billed by Fortis, for the site, for the applicable billing period.

Regulated Rate Tariff – Price Schedule**Miscellaneous Fees & Credits****1. Expedited Connection Charge**

An Expedited Connection Charge is applied as follows:

- a) Three business days notice is required prior to the service being transferred to the responsibility of the new Customer. Expedited service is available at an additional charge of \$10.00.
- b) Where a service exists but has been physically turned off at the time of application, three business days notice is required. Expedited service is available at an additional fee of \$24.00

2. Reconnection of Service

The fee for reconnection of service after cut-off for non-payment of account is \$41.00.

3. Dishonoured Payment Charge

Where a customer's payment is not honoured by the customer's bank or financial institution, a charge of \$25.00 will apply for each such payment received by EEA.

4. Collection Fee

Where EEA delivers a "Turn-Off Notice" to a customer due to non-payment of amounts owing, a collection fee of \$15.00 will be applied to the customer's account.

5. Cost Recovery Charges

For miscellaneous service request including providing historical data and other record searches, the charge will be based on the estimated cost of providing the service.

6. Customer Notification Fee

Where a customer fails to notify EEA that they have taken possession of a site and EEA is required to undertake an investigation to identify the customer, a fee of \$20.00 will be applied to the customer's account.

7. E-Bill Credit

This E-Bill Credit will be applied to customers who have elected to be billed electronically. The credit will be applied to the customer's account only where the customer will be charged an Administration Charge for the billing period. The amount of the credit will be prorated based on the number of days in the billing period for which the customer is on electronic billing.